

Macondray Steiger  
6629 Covey Road  
Forestville CA 95436

Aug 29th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am writing on behalf of my local Internet and landline provider Sonic.Net.

I have been with them about eight-years, and was previously was AT&T.

Sonic.Net is far superior here in our semi-rural area to either AT&T or Comcast because they are a much smaller company, and thus provide much, much better customer service. Amazingly they are also very competitive with their pricing. They also do NOT charge extra for various "tiers" of Internet speed, and phone services such as call waiting, caller ID, etc. They charge ONE price, and consistently provide excellent service and customer support.

It is very important to me that the big corporations face competition. As a consumer I benefit from this competition in both improved customer service ("we try harder") as well as price competitiveness which helps to keep rates down a bit.

Both Comcast and AT&T are vastly inferior in terms of both service (they spend lots on advertising, but little on local customer service here,) and their higher pricing.

I'm very grateful for the competition provided by Sonic.Net, and strongly encourage the FCC to continue protecting Internet and phone users in my area from the sloppy service and price gouging of the "BigGuys" which includes Comcast and AT&T here in my area.

Thank you,

Sincerely

Macondray J. Steiger  
6629 Covey Road  
Forestville, CA 95436

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